## A Global Land Information System 'The Barrick Story'

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**Barrick Gold Corporation** 

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### Overview

- Brief explanation of the Company and its organizational structure
- Establishment of Corporate Initiative
- Development of Enterprise Land System
- Challenges
- Path to Success
- Lessons Learned



# **Barrick Gold Corporation**

- The world's largest gold producer
- A young Company much of its growth and many of its land assets obtained thru Corporate **acquisition**
- Holds land assets in Africa, Australia, Canada, Dominican Republic, Europe, Pakistan, Papua New Guinea, South America and the United States
- 27 producing mines, several development projects, many closure sites, extensive exploration holdings



## **Regional Organization**

- Headquartered in Toronto, Canada
- North American Region: Main business office in Salt Lake City, UT with Exploration and business support offices in Elko, NV
- South American Region: Main business office in Santiago, Chile with Jurisdictional offices in Lima, Peru – San Juan, Argentina – LaSerena, Chile and Antofagasta, Chile
- Australia-Pacific: Main business office in Perth, WA a small Jurisdictional Office in Port Morseby, Papua New Guinea with the main operating office at the Porgera Mine.
- Africa: Main business office in Johannesburg, SA and its main operating office in Dar es Salaam, TZ



## Corporate Land Management Initiative – The Goals

- Establish standard land management practices
- Maintain a comprehensive inventory of land assets world wide
- Provide cost efficient management of land related assets
- Protect against loss of property interests and income generated from such assets
- Avoid litigation and other exposures that could adversely affect public perception of Barrick



# The Initiative Risk Assessment - 2006

- Identified and reviewed Laws and Regulations governing mineral and land use rights in each Jurisdiction
- Identified current practices and procedures
- Evaluated current land systems if any



## The Initiative Flexi Cadastre Pilot Project

- October 2006 Pilot Project managed by the NAM Region covering US properties
- December 2006 Flexi Cadastre software recommended as Barrick Enterprise Solution



# The Initiative Corporate Policy - 2007

- Established standard of care
- Mandated development of Regional or Jurisdictional land systems utilizing enterprise software solution but uniquely customized to meet jurisdictional requirements
- Corporate funding of Global Flexi Cadastre implementation approved
- Regional implementations followed



### Enterprise Solution – Why?

- Comply with Corporate governess guidelines regarding global applications
- Better enable Corporate reporting
- Better enable standardization of maintaining land related information



### Standardization

- Standardized Agreements with SD
- Implementation contracts were Barrick standard with unique Jurisdictional requirements
- Licensing Agreement designed to cover Barrick affiliates
- Maintenance and Service Support Agreements standard within all Jurisdictions/Regions



#### Standardization

- Created a generic Barrick User's Guide and Systems Administration Manual to be modified Jurisdictionally as needed
- Created a generic format of User Acceptance Testing to be modified Jurisdictionally as needed
- Created guidelines for development of training materials
- Created guidelines and examples of data entry manuals to be modified Jurisdictionally as needed
- Established guidelines for change control and security of the systems
- Established guidelines for hardware specifications



## Challenges to Success

- Complexity of communication language barriers
- Cultural differences
- Resistance to change
- Land services provided by multiple departments
- Lack of human resources
- Rotational work schedules
- Remote satellite office locations
- Time differences



### Mitigate Communication Challenges

- Distribute and maintain minutes of meetings
- Work plans reviewed and revised at least bi-weekly
- Monthly status reports distributed to Steering Committee members
- Periodic conference calls with Steering Committee members
- Employ translators as needed and use written materials to support oral discussions



#### Mitigate Cultural Differences

- Personal engagement
- Travel
- Enhanced participation with Team members



#### Mitigate Resistance to Change

- Demonstrate results
- Travel and personal engagement
- Enhanced participation with Team members



### Barriers to Success

- Change in Corporate philosophy
  - Accountability
  - Leadership
- Lack of appropriate Corporate commitment
  Funding
  Leadership



#### The Path to Success

- Mitigate and meet the challenges
- Break down the barriers
- Work hard but work smart
- Build teams
- Be patient but be persistent
- Encourage audit of implementation plan
- Deliver results



### North American Region

Mary Kay Coroneos

#### Manager Land Information Systems



### South American Region

#### Claudia Valdivia FC Systems Administrator



## African Region

#### Sundi Malomo, Systems Officer



### Australia-Pacific Region

- Region encompasses Jurisdictions of Australia and Papua New Guinea
- Difference in laws, regulations and internal business processes required development of two jurisdictional land systems



### Flexicadastre Implementation

Barrick – Australia Pacific



## Status of Implementation

- APRBU Started Q42008.
- Project completed UAT December 2009 and moved to Production
- Current Status
  - Production Version:4.1.0.2 (Beta) Test and Dev Version 4.1.2.09 (Beta)
  - Hardware
    - 2 x CPU with 8GB memory 40GB System Disk , 200GB Data disk
    - Server 2008 R2
    - ArcGIS Enterprise license
    - SQL Server 2008
    - IIS7
    - Office 2003
  - Flexi System containing
    - 5,250 Licences
    - 1,300 Agreements
    - 226,800 Actions
    - 20 Business Units
    - 400 Projects
    - 110 reporting Groups
    - 4 Map services



## What Works

#### Business Processes

- Workflow Concept lends itself to proactive rather than reactive actions
- Formalisation of team structure/responsibilities with flexibility
- Ability to have GIS/Spatial Data linked to tenement or land title
  - Separate layers for Tenement and Real Property
  - Seeking to have mine layout, vegetation monitoring and other related layers included
- Opportunity to allow transparency into the Tenement Management Process to our customers (i.e. Geologists, Environmentalist, Managers)
  - Ability for internal parties to be able to view data for themselves whilst still having the support of the Land Team
- Buy in by the RBU to have Flexi used by both the Legal and Tenement Management Groups as a united tool collaboratively managed by both groups.
- Continues the process started in LeaseControl (previous database) to include Land Act titles in the system and the private land titles held through the various sites.
- Opportunity to add in non land licences (i.e. Environmental & Water Licences) that are linked or related to the titles.
- After much deliberation, the ability to have the multi-layer approach to the reflect the management of the tenement title. I.e. Tenement, Project, possible larger Project, Budget Site, Internal Governance area and external government group



## **Remaining Issues**

- Beta Bugs and Stability of Product
- Concern at dependency on SD in implementing changes to workflows as legislation changes as well as dependency with Custom Reports.
- Limited access for ad hoc reporting purposes to data within the system
  - MS Office Extracts only from a single Object
  - Custom reports can only be incorporated in Beta releases
  - Inability to access key data in "one off" reporting circumstances
- Inability within FlexiCadastre to restrict loaded Documents on the basis of access permissions
- Inability to run automated User Testing



## PNG Implementation History and Current Status

- Implementation commenced October 2008
- Numerous interruptions due to department reorganization and staffing issues
- On-going support provided by Corporate Team through-out
- Project back on track
- Proposed close out 3<sup>rd</sup> Quarter 2011



PNG Land System Current Status

• Development Version 4.1.2.09 (Beta)

• Initially hosted Australian Server in Perth

 Server host scheduled for relocation to PNG February 2011



## PNG Land System Business Drivers

- Nearly all payments made in cash
- Need for extreme transparency
- Legal requirement to compensate customary land holders is complicated
- Failure to compensate can result in loss of tenement



## PNG Challenges Generally

- Human Resources
- Rotational staff schedules
- Ad hoc and undocumented historic practices
- "Dirty" and incomplete source data
- Internet performance in-Country



- Compensation activity is complex
- Relates to mineral tenure but not part of regulated 'License' work flow

#### Quantify the Challenge

- Less than 50 tenements in PNG
- Current inventory of 20,000 + compensation transactions more daily

#### **FC Solution**

- Track all compensation transactions as Agreements
- Develop lengthy work flows for Compensation Agreements of all types
- Link all compensation activity to related License



- Aggressive tribal society
- Complicated geneology
- Language 750 plus individual dialects
- All payments under Statutory and Incentive Agreements and Ministerial Determinations are paid out to elected Agents of Clans and Sub Clans
- Agents change frequently

Quantify the challenge? What's the FC solution?



#### Quantify the Challenge

- 654 Clans
- 1,937 Sub Clans
- 3,511 Agents

#### **FC Solution**

- Clans and Sub Clans added as separate Groups
- Clans and Sub Clans added as Companies; Clans are set up as Holding Companies; Sub Clans are set up as Subsidiaries of the Holding Company
- Agents added as Company Staff; enables tracking of Active and Inactive status of the Agent and time period served by each Agent
- Development of special reports



- Statutory Compensation Agreement with land holders is required prior to grant of Mining Tenement
- Multiple Clans and Sub Clans may hold land rights within the boundaries of one tenement
- Payments under Statutory and other Agreements are made to Agents of Sub Clans for their respective ownership interests

Quantify the challenge? What's the FC solution?



#### Quantify the Challenge

- Example: One Statutory Agreement covering a tenement comprising 64 hectares encompasses lands held by 44 different Sub Clans
- Example: One remote parcel encompassing less than 1200 linear meters of river frontage requires distribution of payment to 156 individual Agents of 8 different Sub Clans
- 3,511 Agents designated to receive payments under Statutory & Other Agreements

#### **FC** Solution

- Create one FC Record for the Statutory Agreement (Parent Agreement) to track terms and conditions of the Agreement plus one general payment
- Create one FC Record for each individual Clan/Sub Clan (Child Agreement) for the purpose of calculating and recording payments
- Relate the respective Agreements
- Clan/Sub Clan added as Party Type "Payee"
- Agents added as Party Type to populate custom report Cash Distribution Sheet



# PNG Challenges Calculation of Payments

- Seven different types of payments required under most Statutory Agreements but paid out at one time; some cover same land area
- Each type of statutory payment must be documented
- Each base payment is tied to affected land area and calculated in hectares
- Each payment is subject of CPI adjustment annually (based on various indices)
- Other agreements require specific but different payment types and calculation
- Some payments are based on production amounts
- Some payments are based on tons of waste
- Some payments are subject to deductions for non-compliance by land holder
- Some deductable amounts are subject to payment upon cure of default

Quantify the challenge? What's the FC solution?



# PNG Challenges Calculation of Payments

#### **Quantify the Challenge**

- In 2010 approximately 2200 periodic payments were made
- In 2010 approximately 8 Million Kina were paid out in cash

#### **FC** Solution

- Create specific payment conditions (WF Categories) for use in calculating payments made under specific types of agreements
- Utilize parameter values to the maximum extent possible
- Develop complex payment algorithms and actions
- Upload spatial data to actions as part of payment calculation
- Develop specific reports to track requests for cash, acquittal of cash and return of cash not paid out



## Summary of PNG System

#### • Data base will become very large

- All supporting documentation will be stored in FC

- Each individual compensation transaction will include a minimum of four photos, Valuer General calculations, and survey data

- Current populated FC inventory includes
  - 17,000 Compensation Agreements
- - 3,500+ additional compensation agreements being prepared for impot
  - 14,000+ People
  - 2,600 Clans and Sub-clans
  - 3,500+ Agents



## Summary of PNG System

#### • Multiple map services will be required

- Spatial data requirements are huge
- Spatial data must be linked to payment actions

- Nearly every compensation transaction requires full review of historic activity

- Financial tracking essential
  - Must link to spatial data

- Must be able to track payments made to individuals, their Clan/Sub-Clan affiliation, Clans and Sub-Clans

- Must be able to provide roll-up reporting of expenditures to identified Corporate Authorizations for Expenditures

- Must comply with all accounting procedures



## SUMMARY

- Barrick operates five separate instances of Flexi Cadastre
- Four Implementation Projects are closed out
- One Implementation Project scheduled for Close Out 3<sup>rd</sup> Quarter 2011
- One system being modified for functional purposes and migration of data pursuant to corporate acquisition
- One system being modified to meet the requirements of new Mining Law



#### Lessons Learned

- Be prepared for and investigate changes in technology
- Respond to audit findings
- Implementations require huge commitment of man hours
- Project Team must incorporate multi-disciplinary expertise
- Communication is vital
- Project Management is critical
- Functional leadership is mandatory
- Land System Managers/Administrators play key role during implementation and beyond



## THANK YOU

- Thank you to Spatial Dimension for your invitation to share Barrick's progress in its mission to create a reasonably standard global Land Information System.
- Thank you to the audience for your interest.
- We hope you have enjoyed each of our Team's individual presentations and wish you well in your endeavor.
- If I can be of any assistance to you please contact me via E-Mail: mwinselboorda@barrick.com
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